



Board of Aldermen Request for Action

MEETING DATE: 9/23/2025

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1508, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION

Motion to approve Resolution 1508, approving a water and wastewater leak adjustment request for Seth Rulon.

SUMMARY

The City has received notice from Seth Rulon, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about June 27, 2025, the Utilities Division obtained electronic reads of water usage for the month of June. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the June billing cycle, Seth Rulon had started the cycle with a read of 1,697 and finished the June cycle with a read of 1,881, which resulted in consumption of 18,400 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Seth Rulon has provided proof of repair/maintenance of the water softener leak which caused the high usage during the June billing cycle.

On or about July 29, 2025, the Utilities Division obtained electronic reads of water usage for the month of June. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the July billing cycle, Seth Rulon had started the cycle with a read of 1,881 and finished the July cycle with a read of 2,075, which resulted in consumption of 19,400 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Seth Rulon has provided proof of repair/maintenance of the water softener leak which caused the high usage during the July billing cycle.

If approved, the leak adjustment would issue a credit of \$87.72 to Seth Rulon's utility account.

PREVIOUS ACTION

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE

N/A

FINANCIAL CONSIDERATIONS

Reduce utility revenues by \$87.72.

ATTACHMENTS

- | | |
|-----------------------------------------------------------------|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1508

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR SETH RULON

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Seth Rulon, a residential utility billing customer with account 07-003120-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$87.72.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$87.72 shall be credited to account 07-003120-01 of residential utility billing customer Seth Rulon.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 23rd day of September, 2025.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Seth Rulon

Utility Service Address: 14700 Shamrock Way

Utility Account Number: 07-003120-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$87.72 at the Board of Alderman meeting on 9/23/2025.

Upon resolution by the Board of Alderman, I, Seth Rulon, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

A handwritten signature in black ink, appearing to be 'Seth Rulon', written over a horizontal line.

Customer's Signature

A handwritten date '8/18/25' in black ink, written over a horizontal line.

Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Seth Rulon**

Utility Service Address: **14700 Shamrock Way**

Utility Account Number: **07-003120-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$11.96**
 Average monthly water usage for this property: **4,900 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$7.14**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$10.17**
 Average monthly wastewater usage for this property: **4,900 gallons**
 Was the leak inside or outside the home: **inside**
 Was the wastewater billed winter average or actual usage: **winter average**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1		
Original Water Bill Amount		
18,400 gallons @ 11.96 per 1,000 gallons =		220.06
Adjusted Water Bill Amount		
9,800 gallons @ 11.96 per 1,000 gallons =		117.21
+ 8,600 gallons @ 7.14 per 1,000 gallons =		61.40
		178.61
	Water Discount =	41.45
Original Wastewater Bill Amount		
4,900 gallons @ 10.17 per 1,000 gallons =		49.83
Adjusted Wastewater Bill Amount		
4,900 gallons @ 10.17 per 1,000 gallons =		49.83
	Wastewater Discount =	0.00

MONTH 2 (if applicable)		
Original Water Bill Amount		
19,400 gallons @ 11.96 per 1,000 gallons =		232.02
Adjusted Water Bill Amount		
9,800 gallons @ 11.96 per 1,000 gallons =		117.21
+ 9,600 gallons @ 7.14 per 1,000 gallons =		68.54
		185.75
	Water Discount =	46.27
Original Wastewater Bill Amount		
4,900 gallons @ 10.17 per 1,000 gallons =		49.83
Adjusted Wastewater Bill Amount		
4,900 gallons @ 10.17 per 1,000 gallons =		49.83
	Wastewater Discount =	0.00

Total Discount = 87.72



Anthony PHCE
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Service@AnthonyPHCE.com
www.AnthonyPHCE.com

Invoice 2175673
Invoice Date 8/6/2025
Completed Date
Customer PO
Payment Term Upon Receipt

Billing Address
Seth & Ashley Rullon
14700 Shamrock Way
Smithville, MO 64089 USA

Job Address
Seth & Ashley Rullon
14700 Shamrock Way
Smithville, MO 64089 USA

Description of Work

Task #	Description	Quantity	Your Price	Your Total
SC1	Our service fee covers sending a trained uniformed technician to your home. All our technicians have been background checked, drug screened, attend at least 100 hours of training a year and will always have on a photo ID. Our service vehicles are fully stocked and in most cases, repairs can be made on the initial call. However, if a part is ordered, we assure you that it will be processed with the utmost urgency. We give you this written guarantee: If you are not completely satisfied with your service, we will do whatever it takes to make things right.	1.00	\$119.00	\$119.00

Paid On	Type	Memo	Amount
8/6/2025	Credit Card		\$119.00

Potential Savings	\$30.00
Sub-Total	\$119.00
Total Due	\$119.00
Payment	\$119.00
Balance Due	\$0.00

Thank you for using Anthony PHCE for all of your Plumbing, Heating, Cooling and Electric needs.

My service technician today was Cassandra Teichmann.
I authorize the above work to be completed and I agree to pay the invoice amount of \$119.00.

8/6/2025

I agree that the work listed above was performed and completed to my satisfaction. I also agree to pay the amount listed on the invoice summary above.

NOTE: Balance due upon completion. Any amount not paid within terms will be subject to a late payment charge of 1.5% per month plus all reasonable attorney fees and collection costs.

8/6/2025

I authorize Anthony PHCE to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in

accordance with the issuing bank cardholder agreement.

A handwritten signature in black ink, appearing to read "S. M. K.", with a stylized, cursive script.

8/6/2025